
From:
Sent: 29 April 2025 12:48
To:
Cc: Information Governance – CYC <i

Subject: RF-14089 - FOI - Service due date 6 May 2025 Gray's Court

Dear Mr Smith,

We have received one complaint of loud music in the past 3 years, in July 2024.

If you are dissatisfied with our response you have the right to ask for an independent review of how your enquiry was handled and responded to. This can be done by contacting us at information.governance@york.gov.uk within 40 working days of receiving your response, stating your reason(s) why you are dissatisfied.

If you remain dissatisfied following the internal review response you can contact the Information Commissioner, contact details below:
Tel: 0303 123 1113 or via their [live chat](#).

Their normal opening hours are Monday to Friday between 9am and 5pm (excluding bank holidays).

You can also report, enquire, register and raise complaints with the ICO using their web form on [Contact us | ICO](#)

Yours sincerely,

Environmental Protection Manager

From:
Sent: 10 April 2025 10:13
To: